

An IDC Infographic, Sponsored by Red Hat

The Value of Red Hat Certification

A global IDC study across multiple industries examined the value and benefits of having employees earn Red Hat® Certification. Following are highlights of the findings.

Companies with Red Hat Certified IT Staff Achieve Strong Returns on Their Investment



54%

Faster outage resolution



34%

Less time spent on operational tasks



49%

More physical servers managed per server administrator

“The biggest benefit of Red Hat Certification for our staff is the confidence level. The speed at which they can do things increases.” — IT Manager, European financial services organization

Certified Employees Ramp Up Faster, Stay Longer, and Perform Better

Certified new hires reach full productivity



38%
FASTER

than non-certified new hires.

Certified employees stay



15%
LONGER

than non-certified employees.

Certified new hires have a



10%
GREATER

chance of becoming high-performing contributors.

“Most of our employees stay at least seven years. Certification has moved that average up an extra year or two.”

— IT Manager, multinational corporation

RED HAT CERTIFICATION

Operational Efficiencies

Improved operational efficiencies include greater productivity in the number of servers managed, faster problem resolution, and less downtime.



Less unplanned downtime



Less staff time to deploy new physical servers



Faster to full productivity of new hires

“We have fewer staff supporting more operating system instances than ever before, and having Red Hat certified staff is definitely helping.” — IT Manager, Spark

IT Team Efficiencies

IDC analysis shows a significant portion of certification’s value stems from employees achieving a high level of mastery.



More efficient help desk staff



More efficient server administrators



More productive application developers

“Staff with Red Hat Certification are able to respond more quickly or problem-solve more quickly, and respond even if they were not tested for that particular occurrence.” — IT Manager, Booz Allen Hamilton

To learn more about Red Hat Certification, please visit: redhat.com/certification