

KNOW MORE

TRAIN AND CERTIFY ON RED HAT—WITH RED HAT

Individuals and organizations can maximize their skills and technology investments with Red Hat® Training and Certification.

THE RED HAT DIFFERENCE



EXPERIENCED INSTRUCTORS
Red Hat certified professionals averaging over 20 years in IT and 11 years using Red Hat products¹



REAL-WORLD CONTENT
Content based on successful customer implementations and use cases of Red Hat products



GLOBAL AVAILABILITY
Courses and exams available in over 200 countries with translations in up to 9 languages



MEASURED RESULTS
Skills validated through 100% performance-based, hands-on certification exams



LEARN YOUR WAY
Select live classroom, self-paced online training, or an unlimited annual subscription

MORE THAN 90% of the Fortune Global 500 rely on Red Hat products and services.²



Red Hat Training and Certification provided significant improvement in our team's technical skills. Systems are deployed more quickly, roll-backs are significantly reduced, and the goal of maintaining zero downtime is continuously met, with robust and future-resilient deliverables.

ANURAG SINDHWANI
Vice president and head of technology and architecture,
XChanging Malaysia SDN BHD

OUR APPROACH

1 | ASSESS your team's current skills and needs



SEE WHERE YOU STAND
No-cost online assessments identify recommended learning paths for individuals and teams.



TAKE THE NEXT STEP
Identify skill gaps that prevent you or your team from innovating.

2 | TRAIN with solution-focused courses and experienced instructors, or choose one of our self-paced training options

96%

of students are better prepared after class than before class to maximize the value of their Red Hat products.³

92%

of students are able to work more independently and rely less on co-workers and/or customer support after taking Red Hat training.³

3 | VALIDATE training success through Red Hat performance-based certifications

93%

of Red Hat certified professionals agree that Red Hat's 100% hands-on testing approach provides a better measure of skills and knowledge.⁴

80%

agree that becoming Red Hat Certified System Administrator (RHCSA) has increased their workplace productivity.⁵

PROVEN

Liquid Web trained and certified more than 150 employees with Red Hat and realized the following benefits:

- Reduced issue resolution time by 37% by improving productivity of support staff.⁶
- Achieved industry-leading satisfaction, as reflected by a Net Promoter Score of 72 and a customer satisfaction rating of 98%.⁶
- Supported rapid business growth to help the company become a \$100 million hosting provider.⁶

DELIVERING BUSINESS IMPACT WITH RED HAT TRAINING + CERTIFICATION

"Red Hat Training and Certification help our technicians provide more efficient and effective customer service than anyone else in the hosting industry."

BRAD DOUTREE
Senior director of customer service and support,
Liquid Web

RED HAT® TRAINING + CERTIFICATION

NO ONE KNOWS RED HAT LIKE RED HAT

Learn more at redhat.com/training

1. Internal survey of instructors in the US, Canada and Europe
2. Red Hat client data and Fortune Global 500 list, 2016
3. Independent survey of Red Hat students conducted by TSIA, 2016
4. 2015 Red Hat Certification customer survey
5. 2016 Certification Magazine salary survey
6. Red Hat Case Study, "Liquid Web enhances support with Red Hat Training and Certification," 2016