



# JBoss Operations Network Implementation Service

## WHAT IS IT?

The JBoss Operations Network Implementation Service is a 3 – 5 day fixed price service that installs, configures, customizes, and optimizes JBoss Operations Network in your IT environment.

## WHAT DOES IT DO?

The JBoss Operations Network Implementation Service accelerates time to value, reduces risk, and enables you to refocus your limited IT resources from configuring tools to delivering a stable, consistently available IT infrastructure.

## WHY SHOULD I CARE?

JBoss Operations Network brings advanced functionality behind your firewall, enabling premium system management with maximum control, security, and flexibility. The JBoss Operations Network implementation service is a low cost, low risk, high return on investment way to maximize the value of JBoss Enterprise Middleware, JBoss Operations Network, and the optional monitoring upgrade.

## DELIVERABLES

<b>Fast Implementation</b>	JBoss Certified Consultants have performed this service countless times and have developed proven methodologies and best practices to ensure fast completion.
<b>Optimization/Customization</b>	Every customer environment is a little bit different. Optimizing JBoss Operations Network for your specific environment is key to reaping maximum benefit.
<b>Knowledge Transfer</b>	Comprehensive knowledge transfer from JBoss Certified Consultants at the engagement conclusion ensures that your IT staff learns firsthand how to operate, administer, and maximize the value of JBoss Operations Network and the optional monitoring upgrade.

## SCOPE

The JBoss Operations Network implementation service is typically delivered in 3 – 5 days. For more complex engagements, a separate statement of work may be necessary. For the 3 – 5 day JBoss Operations Network implementation service, Red Hat will provide a technical consultant-- a JBoss Certified Consultant that performs the work, manages all stages of the engagement (day-to-day and long-term projects), provides full knowledge transfer, and completes any necessary documentation.



## REQUIREMENTS

The customer will need to provide access to one or more of the following:

- Project sponsor: This person is the ultimate sign-off authority at the client level, provides overview of long-term goals and objectives, and is typically an IT director.
- Project manager: This individual is in contact with Red Hat's technical consultant, manages the day-to-day client-side activities, and ensures the timely delivery of information required for the project.
- IT and other staff: These people provide the information about the client's IT infrastructure and future requirements. Resources from development, operations, planning, purchasing, accounting, or finance may be incorporated into the project team or accessed via the project manager as appropriate.

Please note that customers who wish to leverage a database other than the PostgreSQL database included with JBoss Operations Network must possess a valid database license. Customers who wish to implement the optional monitoring upgrade for JBoss Operations Network must possess valid entitlements.

## FOR MORE INFORMATION

For more information on the JBoss Operations Network Implementation Service or any Red Hat professional service offering, please contact your Red Hat sales representative or visit:

**[redhat.com/services/professionalservices/](http://redhat.com/services/professionalservices/)**

## RED HAT SALES AND GENERAL INQUIRIES

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