

JBoss Subscription SKUs TO BE DISCONTINUED – APRIL 24, 2007

Please replace with new JBoss SKUs and use new JBoss SKUs to quote customers as of April 24th

To access the new JBoss Subscription SKUs go to the Red Hat Partner Portal or contact your Red Hat Partner Manager

https://www.redhat.com/apps/reseller_catalog/tools/jboss

Item Number	Product	Subscription Type	Size - CPUs
JBAS-4-P	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 4
JBAS-32-P	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 32
JBAS-64-P	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 64
JBAS-128-P	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 128
JBAS-256-P	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 256
JBAS-500-P	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 500
JBAS-INC-P	JBoss Application Server	Platinum (24x7; 1 hour)	250 pack
JBAS-4-G	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 4
JBAS-32-G	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 32
JBAS-64-G	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 64
JBAS-128-G	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 128
JBAS-256-G	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 256
JBAS-500-G	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 500
JBAS-INC-G	JBoss Application Server	Gold (9x5; 4 bus hours)	250 pack
JBAS-32-S	JBoss Application Server	Silver (8x5; 2 bus day)	Up to 32
CLUS-4-P	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 4
CLUS-32-P	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 32
CLUS-64-P	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 64
CLUS-128-P	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 128
CLUS-256-P	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 256
CLUS-500-P	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 500
CLUS-INC-P	JBoss AS Clustering	Platinum (24x7; 1 hour)	250 pack
CLUS-4-G	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 4
CLUS-32-G	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 32
CLUS-64-G	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 64
CLUS-128-G	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 128
CLUS-256-G	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 256
CLUS-500-G	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 500
CLUS-INC-G	JBoss AS Clustering	Gold (9x5; 4 bus hours)	250 pack
CLUS-32-S	JBoss AS Clustering	Silver (8x5; 2 bus day)	Up to 32

HIB-4-P	Hibernate	Platinum (24x7; 1 hour)	Up to 4
HIB-32-P	Hibernate	Platinum (24x7; 1 hour)	Up to 32
HIB-64-P	Hibernate	Platinum (24x7; 1 hour)	Up to 64
HIB-128-P	Hibernate	Platinum (24x7; 1 hour)	Up to 128
HIB-256-P	Hibernate	Platinum (24x7; 1 hour)	Up to 256
HIB-500-P	Hibernate	Platinum (24x7; 1 hour)	Up to 500
HIB-INC-P	Hibernate	Platinum (24x7; 1 hour)	250 pack
HIB-4-G	Hibernate	Gold (9x5; 4 bus hours)	Up to 4
HIB-32-G	Hibernate	Gold (9x5; 4 bus hours)	Up to 32
HIB-64-G	Hibernate	Gold (9x5; 4 bus hours)	Up to 64
HIB-128-G	Hibernate	Gold (9x5; 4 bus hours)	Up to 128
HIB-256-G	Hibernate	Gold (9x5; 4 bus hours)	Up to 256
HIB-500-G	Hibernate	Gold (9x5; 4 bus hours)	Up to 500
HIB-INC-G	Hibernate	Gold (9x5; 4 bus hours)	250 pack
HIB-32-S	Hibernate	Silver (8x5; 2 bus day)	Up to 32
TOMC-4-P	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 4
TOMC-32-P	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 32
TOMC-64-P	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 64
TOMC-128-P	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 128
TOMC-256-P	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 256
TOMC-500-P	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 500
TOMC-INC-P	Apache Tomcat	Platinum (24x7; 1 hour)	250 pack
TOMC-4-G	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 4
TOMC-32-G	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 32
TOMC-64-G	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 64
TOMC-128-G	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 128
TOMC-256-G	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 256
TOMC-500-G	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 500
TOMC-INC-G	Apache Tomcat	Gold (9x5; 4 bus hours)	250 pack
TOMC-32-S	Apache Tomcat	Silver (8x5; 2 bus day)	Up to 32
APAC-4-P	Apache Web Server	Platinum (24x7; 1 hour)	Up to 4
APAC-32-P	Apache Web Server	Platinum (24x7; 1 hour)	Up to 32
APAC-64-P	Apache Web Server	Platinum (24x7; 1 hour)	Up to 64
APAC-128-P	Apache Web Server	Platinum (24x7; 1 hour)	Up to 128
APAC-256-P	Apache Web Server	Platinum (24x7; 1 hour)	Up to 256
APAC-500-P	Apache Web Server	Platinum (24x7; 1 hour)	Up to 500
APAC-INC-P	Apache Web Server	Platinum (24x7; 1 hour)	250 pack
APAC-4-G	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 4
APAC-32-G	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 32
APAC-64-G	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 64

APAC-128-G	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 128
APAC-256-G	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 256
APAC-500-G	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 500
APAC-INC-G	Apache Web Server	Gold (9x5; 4 bus hours)	250 pack
APAC-32-S	Apache Web Server	Silver (8x5; 2 bus day)	Up to 32
JBPM-4-P	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 4
JBPM-32-P	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 32
JBPM-64-P	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 64
JBPM-128-P	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 128
JBPM-256-P	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 256
JBPM-500-P	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 500
JBPM-INC-P	JBoss jBPM	Platinum (24x7; 1 hour)	250 pack
JBPM-4-G	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 4
JBPM-32-G	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 32
JBPM-64-G	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 64
JBPM-128-G	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 128
JBPM-256-G	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 256
JBPM-500-G	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 500
JBPM-INC-G	JBoss jBPM	Gold (9x5; 4 bus hours)	250 pack
JBPM-32-S	JBoss jBPM	Silver (8x5; 2 bus day)	Up to 32
PORT-4-P	JBoss Portal	Platinum (24x7; 1 hour)	Up to 4
PORT-32-P	JBoss Portal	Platinum (24x7; 1 hour)	Up to 32
PORT-64-P	JBoss Portal	Platinum (24x7; 1 hour)	Up to 64
PORT-128-P	JBoss Portal	Platinum (24x7; 1 hour)	Up to 128
PORT-256-P	JBoss Portal	Platinum (24x7; 1 hour)	Up to 256
PORT-500-P	JBoss Portal	Platinum (24x7; 1 hour)	Up to 500
PORT-INC-P	JBoss Portal	Platinum (24x7; 1 hour)	250 pack
PORT-4-G	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 4
PORT-32-G	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 32
PORT-64-G	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 64
PORT-128-G	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 128
PORT-256-G	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 256
PORT-500-G	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 500
PORT-INC-G	JBoss Portal	Gold (9x5; 4 bus hours)	250 pack
PORT-32-S	JBoss Portal	Silver (8x5; 2 bus day)	Up to 32
JBRL-4-P	JBoss Rules	Platinum (24x7; 1 hour)	Up to 4
JBRL-32-P	JBoss Rules	Platinum (24x7; 1 hour)	Up to 32
JBRL-64-P	JBoss Rules	Platinum (24x7; 1 hour)	Up to 64
JBRL-128-P	JBoss Rules	Platinum (24x7; 1 hour)	Up to 128
JBRL-256-P	JBoss Rules	Platinum (24x7; 1 hour)	Up to 256

JBRL-500-P	JBoss Rules	Platinum (24x7; 1 hour)	Up to 500
JBRL-INC-P	JBoss Rules	Platinum (24x7; 1 hour)	250 pack
JBRL-4-G	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 4
JBRL-32-G	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 32
JBRL-64-G	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 64
JBRL-128-G	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 128
JBRL-256-G	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 256
JBRL-500-G	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 500
JBRL-INC-G	JBoss Rules	Gold (9x5; 4 bus hours)	250 pack
JBRL-32-S	JBoss Rules	Silver (8x5; 2 bus day)	Up to 32
JBCA-4-P	JBoss Cache	Platinum (24x7; 1 hour)	Up to 4
JBCA-32-P	JBoss Cache	Platinum (24x7; 1 hour)	Up to 32
JBCA-64-P	JBoss Cache	Platinum (24x7; 1 hour)	Up to 64
JBCA-128-P	JBoss Cache	Platinum (24x7; 1 hour)	Up to 128
JBCA-256-P	JBoss Cache	Platinum (24x7; 1 hour)	Up to 256
JBCA-500-P	JBoss Cache	Platinum (24x7; 1 hour)	Up to 500
JBCA-INC-P	JBoss Cache	Platinum (24x7; 1 hour)	250 pack
JBCA-4-G	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 4
JBCA-32-G	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 32
JBCA-64-G	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 64
JBCA-128-G	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 128
JBCA-256-G	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 256
JBCA-500-G	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 500
JBCA-INC-G	JBoss Cache	Gold (9x5; 4 bus hours)	250 pack
JBCA-32-S	JBoss Cache	Silver (8x5; 2 bus day)	Up to 32
MSSG-32-S	JBoss Messaging	Silver (8x5; 2 bus day)	Up to 32
JTS-4-P	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 4
JTS-32-P	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 32
JTS-64-P	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 64
JTS-128-P	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 128
JTS-256-P	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 256
JTS-500-P	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 500
JTS-INC-P	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	250 pack
JTS-4-G	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 4
JTS-32-G	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 32
JTS-64-G	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 64
JTS-128-G	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 128
JTS-256-G	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 256
JTS-500-G	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 500
JTS-INC-G	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	250 pack

JTS-32-S	JBoss Transactions - JTS	Silver (8x5; 2 bus day)	Up to 32
TRXW-4-P	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 4
TRXW-32-P	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 32
TRXW-64-P	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 64
TRXW-128-P	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 128
TRXW-256-P	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 256
TRXW-500-P	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 500
TRXW-INC-P	JBoss Transactions - WS	Platinum (24x7; 1 hour)	250 pack
TRXW-4-G	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 4
TRXW-32-G	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 32
TRXW-64-G	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 64
TRXW-128-G	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 128
TRXW-256-G	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 256
TRXW-500-G	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 500
TRXW-INC-G	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	250 pack
TRXW-32-S	JBoss Transactions - WS	Silver (8x5; 2 bus day)	Up to 32
JBNM-32-P	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 32
JBNM-64-P	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 64
JBNM-128-P	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 128
JBNM-256-P	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 256
JBNM-500-P	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 500
JBNM-INC-P	JBoss ON Monitoring	Platinum (24x7; 1 hour)	250 pack
JBNM-32-G	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 32
JBNM-64-G	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 64
JBNM-128-G	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 128
JBNM-256-G	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 256
JBNM-500-G	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 500
JBNM-INC-G	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	250 pack
JEMS3-32-P	JEMS Suite	Platinum (24x7; 1 hour)	Up to 32
JEMS3-64-P	JEMS Suite	Platinum (24x7; 1 hour)	Up to 64
JEMS3-128-P	JEMS Suite	Platinum (24x7; 1 hour)	Up to 128
JEMS3-256-P	JEMS Suite	Platinum (24x7; 1 hour)	Up to 256
JEMS3-500-P	JEMS Suite	Platinum (24x7; 1 hour)	Up to 500
JEMS3-INC-P	JEMS Suite	Platinum (24x7; 1 hour)	250 pack
JEMS3-32-G	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 32
JEMS3-64-G	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 64
JEMS3-128-G	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 128
JEMS3-256-G	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 256
JEMS3-500-G	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 500
JEMS3-INC-G	JEMS Suite	Gold (9x5; 4 bus hours)	250 pack

JEMS3-32-S	JEMS Suite	Silver (8x5; 2 bus day)	Up to 32
ASBND-32-P	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 32
ASBND-64-P	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 64
ASBND-128-P	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 128
ASBND-256-P	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 256
ASBND-500-P	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 500
ASBND-INC-P	Application Platform Bundle	Platinum (24x7; 1 hour)	250 pack
ASBND-32-G	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 32
ASBND-64-G	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 64
ASBND-128-G	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 128
ASBND-256-G	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 256
ASBND-500-G	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 500
ASBND-INC-G	Application Platform Bundle	Gold (9x5; 4 bus hours)	250 pack
ASBND-32-S	Application Platform Bundle	Silver (8x5; 2 bus day)	Up to 32
PTBND-32-P	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 32
PTBND-64-P	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 64
PTBND-128-P	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 128
PTBND-256-P	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 256
PTBND-500-P	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 500
PTBND-INC-P	Portal Platform Bundle	Platinum (24x7; 1 hour)	250 pack
PTBND-32-G	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 32
PTBND-64-G	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 64
PTBND-128-G	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 128
PTBND-256-G	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 256
PTBND-500-G	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 500
PTBND-INC-G	Portal Platform Bundle	Gold (9x5; 4 bus hours)	250 pack
PTBND-32-S	Portal Platform Bundle	Silver (8x5; 2 bus day)	Up to 32
BPBND-32-P	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 32
BPBND-64-P	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 64
BPBND-128-P	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 128
BPBND-256-P	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 256
BPBND-500-P	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 500
BPBND-INC-P	Business Process Bundle	Platinum (24x7; 1 hour)	250 pack
BPBND-32-G	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 32
BPBND-64-G	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 64
BPBND-128-G	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 128
BPBND-256-G	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 256
BPBND-500-G	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 500
BPBND-INC-G	Business Process Bundle	Gold (9x5; 4 bus hours)	250 pack
BPBND-32-S	Business Process Bundle	Silver (8x5; 2 bus day)	Up to 32

ONBND-32-P	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 32
ONBND-64-P	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 64
ONBND-128-P	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 128
ONBND-256-P	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 256
ONBND-500-P	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 500
ONBND-INC-P	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	250 pack
ONBND-32-G	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 32
ONBND-64-G	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 64
ONBND-128-G	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 128
ONBND-256-G	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 256
ONBND-500-G	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 500
ONBND-INC-G	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	250 pack
JBIDE-32-S	JBoss Eclipse IDE	Silver (8x5; 2 bus day)	Up to 32
NHIB-32-S	Nhibernate	Silver (8x5; 2 bus day)	Up to 32
JBAS-C-P	JBoss Application Server (extra contact)	Platinum (24x7; 1 hour)	1
JBAS-C-G	JBoss Application Server (extra contact)	Gold (8x5; 4 bus hours)	1
JBAS-C-S	JBoss Application Server (extra contact)	Silver (8x5; 2 bus hours)	1
CLUS-C-P	JBoss AS Clustering (extra contact)	Platinum (24x7; 1 hour)	1
CLUS-C-G	JBoss AS Clustering (extra contact)	Gold (8x5; 4 bus hours)	1
CLUS-C-S	JBoss AS Clustering (extra contact)	Silver (8x5; 2 bus hours)	1
HIB-C-P	Hibernate (extra contact)	Platinum (24x7; 1 hour)	1
HIB-C-G	Hibernate (extra contact)	Gold (8x5; 4 bus hours)	1
HIB-C-S	Hibernate (extra contact)	Silver (8x5; 2 bus hours)	1
TOMC-C-P	Apache Tomcat (extra contact)	Platinum (24x7; 1 hour)	1
TOMC-C-G	Apache Tomcat (extra contact)	Gold (8x5; 4 bus hours)	1
TOMC-C-S	Apache Tomcat (extra contact)	Silver (8x5; 2 bus hours)	1
APAC-C-P	Apache Web Server (extra contact)	Platinum (24x7; 1 hour)	1
APAC-C-G	Apache Web Server (extra contact)	Gold (8x5; 4 bus hours)	1
APAC-C-S	Apache Web Server (extra contact)	Silver (8x5; 2 bus hours)	1
JBPM-C-P	JBoss jBPM (extra contact)	Platinum (24x7; 1 hour)	1
JBPM-C-G	JBoss jBPM (extra contact)	Gold (8x5; 4 bus hours)	1
JBPM-C-S	JBoss jBPM (extra contact)	Silver (8x5; 2 bus hours)	1
PORT-C-P	JBoss Portal (extra contact)	Platinum (24x7; 1 hour)	1
PORT-C-G	JBoss Portal (extra contact)	Gold (8x5; 4 bus hours)	1
PORT-C-S	JBoss Portal (extra contact)	Silver (8x5; 2 bus hours)	1
JBRL-C-P	JBoss Rules (extra contact)	Platinum (24x7; 1 hour)	1
JBRL-C-G	JBoss Rules (extra contact)	Gold (8x5; 4 bus hours)	1
JBRL-C-S	JBoss Rules (extra contact)	Silver (8x5; 2 bus hours)	1
JBCA-C-P	JBoss Cache (extra contact)	Platinum (24x7; 1 hour)	1
JBCA-C-G	JBoss Cache (extra contact)	Gold (8x5; 4 bus hours)	1

JBCA-C-S	JBoss Cache (extra contact)	Silver (8x5; 2 bus hours)	1
MSSG-C-S	JBoss Messaging (extra contact)	Silver (8x5; 2 bus hours)	1
JTS-C-P	JBoss Transactions - JTS (extra contact)	Platinum (24x7; 1 hour)	1
JTS-C-G	JBoss Transactions - JTS (extra contact)	Gold (8x5; 4 bus hours)	1
JTS-C-S	JBoss Transactions - JTS (extra contact)	Silver (8x5; 2 bus hours)	1
WEB-C-P	JBoss Transactions - WS (extra contact)	Platinum (24x7; 1 hour)	1
WEB-C-G	JBoss Transactions - WS (extra contact)	Gold (8x5; 4 bus hours)	1
WEB-C-S	JBoss Transactions - WS (extra contact)	Silver (8x5; 2 bus hours)	1
JBNM-C-P	JBoss ON Monitoring (extra contact)	Platinum (24x7; 1 hour)	1
JBNM-C-G	JBoss ON Monitoring (extra contact)	Gold (8x5; 4 bus hours)	1
JEMS3-C-P	JEMS Suite (extra contact)	Platinum (24x7; 1 hour)	1
JEMS3-C-G	JEMS Suite (extra contact)	Gold (8x5; 4 bus hours)	1
JEMS3-C-S	JEMS Suite (extra contact)	Silver (8x5; 2 bus hours)	1
ASBND-C-P	Application Platform Bundle (extra contact)	Platinum (24x7; 1 hour)	1
ASBND-C-G	Application Platform Bundle (extra contact)	Gold (8x5; 4 bus hours)	1
ASBND-C-S	Application Platform Bundle (extra contact)	Silver (8x5; 2 bus hours)	1
PTBND-C-P	Portal Platform Bundle (extra contact)	Platinum (24x7; 1 hour)	1
PTBND-C-G	Portal Platform Bundle (extra contact)	Gold (8x5; 4 bus hours)	1
PTBND-C-S	Portal Platform Bundle (extra contact)	Silver (8x5; 2 bus hours)	1
BPBND-C-P	Business Process Bundle (extra contact)	Platinum (24x7; 1 hour)	1
BPBND-C-G	Business Process Bundle (extra contact)	Gold (8x5; 4 bus hours)	1
BPBND-C-S	Business Process Bundle (extra contact)	Silver (8x5; 2 bus hours)	1
ONBND-C-P	JBoss ON Monitoring Upgrade (extra Contact)	Platinum (24x7; 1 hour)	1
ONBND-C-G	JBoss ON Monitoring for Bundles (extra contact)	Gold (8x5; 4 bus hours)	1
NHIB-C-S	Nhibernate (extra contact)	Silver (8x5; 2 bus hours)	1
JBIDE-C-S	JBoss Eclipse IDE (extra contact)	Silver (8x5; 2 bus hours)	1
JBAS-32-P-F3	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 32
JBAS-64-P-F3	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 64
JBAS-128-P-F3	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 128
JBAS-256-P-F3	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 256
JBAS-500-P-F3	JBoss Application Server	Platinum (24x7; 1 hour)	Up to 500
JBAS-INC-P-F3	JBoss Application Server	Platinum (24x7; 1 hour)	250 pack
JBAS-4-G-F3	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 4
JBAS-32-G-F3	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 32
JBAS-64-G-F3	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 64
JBAS-128-G-F3	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 128
JBAS-256-G-F3	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 256
JBAS-500-G-F3	JBoss Application Server	Gold (9x5; 4 bus hours)	Up to 500
JBAS-INC-G-F3	JBoss Application Server	Gold (9x5; 4 bus hours)	250 pack
CLUS-4-P-F3	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 4

CLUS-32-P-F3	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 32
CLUS-64-P-F3	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 64
CLUS-128-P-F3	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 128
CLUS-256-P-F3	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 256
CLUS-500-P-F3	JBoss AS Clustering	Platinum (24x7; 1 hour)	Up to 500
CLUS-INC-P-F3	JBoss AS Clustering	Platinum (24x7; 1 hour)	250 pack
CLUS-4-G-F3	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 4
CLUS-32-G-F3	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 32
CLUS-64-G-F3	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 64
CLUS-128-G-F3	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 128
CLUS-256-G-F3	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 256
CLUS-500-G-F3	JBoss AS Clustering	Gold (9x5; 4 bus hours)	Up to 500
CLUS-INC-G-F3	JBoss AS Clustering	Gold (9x5; 4 bus hours)	250 pack
HIB-4-P-F3	Hibernate	Platinum (24x7; 1 hour)	Up to 4
HIB-32-P-F3	Hibernate	Platinum (24x7; 1 hour)	Up to 32
HIB-64-P-F3	Hibernate	Platinum (24x7; 1 hour)	Up to 64
HIB-128-P-F3	Hibernate	Platinum (24x7; 1 hour)	Up to 128
HIB-256-P-F3	Hibernate	Platinum (24x7; 1 hour)	Up to 256
HIB-500-P-F3	Hibernate	Platinum (24x7; 1 hour)	Up to 500
HIB-INC-P-F3	Hibernate	Platinum (24x7; 1 hour)	250 pack
HIB-4-G-F3	Hibernate	Gold (9x5; 4 bus hours)	Up to 4
HIB-32-G-F3	Hibernate	Gold (9x5; 4 bus hours)	Up to 32
HIB-64-G-F3	Hibernate	Gold (9x5; 4 bus hours)	Up to 64
HIB-128-G-F3	Hibernate	Gold (9x5; 4 bus hours)	Up to 128
HIB-256-G-F3	Hibernate	Gold (9x5; 4 bus hours)	Up to 256
HIB-500-G-F3	Hibernate	Gold (9x5; 4 bus hours)	Up to 500
HIB-INC-G-F3	Hibernate	Gold (9x5; 4 bus hours)	250 pack
TOMC-4-P-F3	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 4
TOMC-32-P-F3	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 32
TOMC-64-P-F3	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 64
TOMC-128-P-F3	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 128
TOMC-256-P-F3	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 256
TOMC-500-P-F3	Apache Tomcat	Platinum (24x7; 1 hour)	Up to 500
TOMC-INC-P-F3	Apache Tomcat	Platinum (24x7; 1 hour)	250 pack
TOMC-4-G-F3	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 4
TOMC-32-G-F3	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 32
TOMC-64-G-F3	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 64
TOMC-128-G-F3	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 128
TOMC-256-G-F3	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 256
TOMC-500-G-F3	Apache Tomcat	Gold (9x5; 4 bus hours)	Up to 500

TOMC-INC-G-F3	Apache Tomcat	Gold (9x5; 4 bus hours)	250 pack
APAC-4-P-F3	Apache Web Server	Platinum (24x7; 1 hour)	Up to 4
APAC-32-P-F3	Apache Web Server	Platinum (24x7; 1 hour)	Up to 32
APAC-64-P-F3	Apache Web Server	Platinum (24x7; 1 hour)	Up to 64
APAC-128-P-F3	Apache Web Server	Platinum (24x7; 1 hour)	Up to 128
APAC-256-P-F3	Apache Web Server	Platinum (24x7; 1 hour)	Up to 256
APAC-500-P-F3	Apache Web Server	Platinum (24x7; 1 hour)	Up to 500
APAC-INC-P-F3	Apache Web Server	Platinum (24x7; 1 hour)	250 pack
APAC-4-G-F3	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 4
APAC-32-G-F3	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 32
APAC-64-G-F3	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 64
APAC-128-G-F3	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 128
APAC-256-G-F3	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 256
APAC-500-G-F3	Apache Web Server	Gold (9x5; 4 bus hours)	Up to 500
APAC-INC-G-F3	Apache Web Server	Gold (9x5; 4 bus hours)	250 pack
JBPM-4-P-F3	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 4
JBPM-32-P-F3	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 32
JBPM-64-P-F3	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 64
JBPM-128-P-F3	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 128
JBPM-256-P-F3	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 256
JBPM-500-P-F3	JBoss jBPM	Platinum (24x7; 1 hour)	Up to 500
JBPM-INC-P-F3	JBoss jBPM	Platinum (24x7; 1 hour)	250 pack
JBPM-4-G-F3	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 4
JBPM-32-G-F3	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 32
JBPM-64-G-F3	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 64
JBPM-128-G-F3	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 128
JBPM-256-G-F3	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 256
JBPM-500-G-F3	JBoss jBPM	Gold (9x5; 4 bus hours)	Up to 500
JBPM-INC-G-F3	JBoss jBPM	Gold (9x5; 4 bus hours)	250 pack
PORT-4-P-F3	JBoss Portal	Platinum (24x7; 1 hour)	Up to 4
PORT-32-P-F3	JBoss Portal	Platinum (24x7; 1 hour)	Up to 32
PORT-64-P-F3	JBoss Portal	Platinum (24x7; 1 hour)	Up to 64
PORT-128-P-F3	JBoss Portal	Platinum (24x7; 1 hour)	Up to 128
PORT-256-P-F3	JBoss Portal	Platinum (24x7; 1 hour)	Up to 256
PORT-500-P-F3	JBoss Portal	Platinum (24x7; 1 hour)	Up to 500
PORT-INC-P-F3	JBoss Portal	Platinum (24x7; 1 hour)	250 pack
PORT-4-G-F3	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 4
PORT-32-G-F3	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 32
PORT-64-G-F3	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 64
PORT-128-G-F3	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 128

PORT-256-G-F3	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 256
PORT-500-G-F3	JBoss Portal	Gold (9x5; 4 bus hours)	Up to 500
PORT-INC-G-F3	JBoss Portal	Gold (9x5; 4 bus hours)	250 pack
JBRL-4-P-F3	JBoss Rules	Platinum (24x7; 1 hour)	Up to 4
JBRL-32-P-F3	JBoss Rules	Platinum (24x7; 1 hour)	Up to 32
JBRL-64-P-F3	JBoss Rules	Platinum (24x7; 1 hour)	Up to 64
JBRL-128-P-F3	JBoss Rules	Platinum (24x7; 1 hour)	Up to 128
JBRL-256-P-F3	JBoss Rules	Platinum (24x7; 1 hour)	Up to 256
JBRL-500-P-F3	JBoss Rules	Platinum (24x7; 1 hour)	Up to 500
JBRL-INC-P-F3	JBoss Rules	Platinum (24x7; 1 hour)	250 pack
JBRL-4-G-F3	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 4
JBRL-32-G-F3	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 32
JBRL-64-G-F3	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 64
JBRL-128-G-F3	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 128
JBRL-256-G-F3	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 256
JBRL-500-G-F3	JBoss Rules	Gold (9x5; 4 bus hours)	Up to 500
JBRL-INC-G-F3	JBoss Rules	Gold (9x5; 4 bus hours)	250 pack
JBCA-4-P-F3	JBoss Cache	Platinum (24x7; 1 hour)	Up to 4
JBCA-32-P-F3	JBoss Cache	Platinum (24x7; 1 hour)	Up to 32
JBCA-64-P-F3	JBoss Cache	Platinum (24x7; 1 hour)	Up to 64
JBCA-128-P-F3	JBoss Cache	Platinum (24x7; 1 hour)	Up to 128
JBCA-256-P-F3	JBoss Cache	Platinum (24x7; 1 hour)	Up to 256
JBCA-500-P-F3	JBoss Cache	Platinum (24x7; 1 hour)	Up to 500
JBCA-INC-P-F3	JBoss Cache	Platinum (24x7; 1 hour)	250 pack
JBCA-4-G-F3	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 4
JBCA-32-G-F3	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 32
JBCA-64-G-F3	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 64
JBCA-128-G-F3	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 128
JBCA-256-G-F3	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 256
JBCA-500-G-F3	JBoss Cache	Gold (9x5; 4 bus hours)	Up to 500
JBCA-INC-G-F3	JBoss Cache	Gold (9x5; 4 bus hours)	250 pack
JTS-4-P-F3	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 4
JTS-32-P-F3	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 32
JTS-64-P-F3	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 64
JTS-128-P-F3	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 128
JTS-256-P-F3	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 256
JTS-500-P-F3	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	Up to 500
JTS-INC-P-F3	JBoss Transactions - JTS	Platinum (24x7; 1 hour)	250 pack
JTS-4-G-F3	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 4
JTS-32-G-F3	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 32

JTS-64-G-F3	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 64
JTS-128-G-F3	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 128
JTS-256-G-F3	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 256
JTS-500-G-F3	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	Up to 500
JTS-INC-G-F3	JBoss Transactions - JTS	Gold (9x5; 4 bus hours)	250 pack
TRXW-4-P-F3	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 4
TRXW-32-P-F3	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 32
TRXW-64-P-F3	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 64
TRXW-128-P-F3	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 128
TRXW-256-P-F3	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 256
TRXW-500-P-F3	JBoss Transactions - WS	Platinum (24x7; 1 hour)	Up to 500
TRXW-INC-P-F3	JBoss Transactions - WS	Platinum (24x7; 1 hour)	250 pack
TRXW-4-G-F3	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 4
TRXW-32-G-F3	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 32
TRXW-64-G-F3	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 64
TRXW-128-G-F3	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 128
TRXW-256-G-F3	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 256
TRXW-500-G-F3	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	Up to 500
TRXW-INC-G-F3	JBoss Transactions - WS	Gold (9x5; 4 bus hours)	250 pack
JBNM-32-P-F3	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 32
JBNM-64-P-F3	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 64
JBNM-128-P-F3	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 128
JBNM-256-P-F3	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 256
JBNM-500-P-F3	JBoss ON Monitoring	Platinum (24x7; 1 hour)	Up to 500
JBNM-INC-P-F3	JBoss ON Monitoring	Platinum (24x7; 1 hour)	250 pack
JBNM-32-G-F3	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 32
JBNM-64-G-F3	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 64
JBNM-128-G-F3	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 128
JBNM-256-G-F3	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 256
JBNM-500-G-F3	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	Up to 500
JBNM-INC-G-F3	JBoss ON Monitoring	Gold (9x5; 4 bus hours)	250 pack
JEMS3-32-P-F3	JEMS Suite	Platinum (24x7; 1 hour)	Up to 32
JEMS3-64-P-F3	JEMS Suite	Platinum (24x7; 1 hour)	Up to 64
JEMS3-128-P-F3	JEMS Suite	Platinum (24x7; 1 hour)	Up to 128
JEMS3-256-P-F3	JEMS Suite	Platinum (24x7; 1 hour)	Up to 256
JEMS3-500-P-F3	JEMS Suite	Platinum (24x7; 1 hour)	Up to 500
JEMS3-INC-P-F3	JEMS Suite	Platinum (24x7; 1 hour)	250 pack
JEMS3-32-G-F3	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 32
JEMS3-64-G-F3	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 64
JEMS3-128-G-F3	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 128

JEMS3-256-G-F3	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 256
JEMS3-500-G-F3	JEMS Suite	Gold (9x5; 4 bus hours)	Up to 500
JEMS3-INC-G-F3	JEMS Suite	Gold (9x5; 4 bus hours)	250 pack
ASBND-32-P-F3	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 32
ASBND-64-P-F3	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 64
ASBND-128-P-F3	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 128
ASBND-256-P-F3	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 256
ASBND-500-P-F3	Application Platform Bundle	Platinum (24x7; 1 hour)	Up to 500
ASBND-INC-P-F3	Application Platform Bundle	Platinum (24x7; 1 hour)	250 pack
ASBND-32-G-F3	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 32
ASBND-64-G-F3	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 64
ASBND-128-G-F3	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 128
ASBND-256-G-F3	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 256
ASBND-500-G-F3	Application Platform Bundle	Gold (9x5; 4 bus hours)	Up to 500
ASBND-INC-G-F3	Application Platform Bundle	Gold (9x5; 4 bus hours)	250 pack
PTBND-32-P-F3	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 32
PTBND-64-P-F3	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 64
PTBND-128-P-F3	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 128
PTBND-256-P-F3	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 256
PTBND-500-P-F3	Portal Platform Bundle	Platinum (24x7; 1 hour)	Up to 500
PTBND-INC-P-F3	Portal Platform Bundle	Platinum (24x7; 1 hour)	250 pack
PTBND-32-G-F3	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 32
PTBND-64-G-F3	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 64
PTBND-128-G-F3	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 128
PTBND-256-G-F3	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 256
PTBND-500-G-F3	Portal Platform Bundle	Gold (9x5; 4 bus hours)	Up to 500
PTBND-INC-G-F3	Portal Platform Bundle	Gold (9x5; 4 bus hours)	250 pack
BPBND-32-P-F3	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 32
BPBND-64-P-F3	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 64
BPBND-128-P-F3	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 128
BPBND-256-P-F3	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 256
BPBND-500-P-F3	Business Process Bundle	Platinum (24x7; 1 hour)	Up to 500
BPBND-INC-P-F3	Business Process Bundle	Platinum (24x7; 1 hour)	250 pack
BPBND-32-G-F3	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 32
BPBND-64-G-F3	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 64
BPBND-128-G-F3	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 128
BPBND-256-G-F3	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 256
BPBND-500-G-F3	Business Process Bundle	Gold (9x5; 4 bus hours)	Up to 500
BPBND-INC-G-F3	Business Process Bundle	Gold (9x5; 4 bus hours)	250 pack
ONBND-32-P-F3	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 32

ONBND-64-P-F3	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 64
ONBND-128-P-F3	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 128
ONBND-256-P-F3	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 256
ONBND-500-P-F3	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	Up to 500
ONBND-INC-P-F3	JBoss ON Monitoring for Bundles	Platinum (24x7; 1 hour)	250 pack
ONBND-32-G-F3	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 32
ONBND-64-G-F3	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 64
ONBND-128-G-F3	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 128
ONBND-256-G-F3	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 256
ONBND-500-G-F3	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	Up to 500
ONBND-INC-G-F3	JBoss ON Monitoring for Bundles	Gold (9x5; 4 bus hours)	250 pack
JBAS-C-P-F3	JBoss Application Server (extra contact)	Platinum (24x7; 1 hour)	
JBAS-C-G-F3	JBoss Application Server (extra contact)	Gold (8x5; 4 bus hours)	
CLUS-C-P-F3	JBoss AS Clustering (extra contact)	Platinum (24x7; 1 hour)	
CLUS-C-G-F3	JBoss AS Clustering (extra contact)	Gold (8x5; 4 bus hours)	
HIB-C-P-F3	Hibernate (extra contact)	Platinum (24x7; 1 hour)	
HIB-C-G-F3	Hibernate (extra contact)	Gold (8x5; 4 bus hours)	
TOMC-C-P-F3	Apache Tomcat (extra contact)	Platinum (24x7; 1 hour)	
TOMC-C-G-F3	Apache Tomcat (extra contact)	Gold (8x5; 4 bus hours)	
APAC-C-P-F3	Apache Web Server (extra contact)	Platinum (24x7; 1 hour)	
APAC-C-G-F3	Apache Web Server (extra contact)	Gold (8x5; 4 bus hours)	
JBPM-C-P-F3	JBoss jBPM (extra contact)	Platinum (24x7; 1 hour)	
JBPM-C-G-F3	JBoss jBPM (extra contact)	Gold (8x5; 4 bus hours)	
PORT-C-P-F3	JBoss Portal (extra contact)	Platinum (24x7; 1 hour)	
PORT-C-G-F3	JBoss Portal (extra contact)	Gold (8x5; 4 bus hours)	
JBRL-C-P-F3	JBoss Rules (extra contact)	Platinum (24x7; 1 hour)	
JBRL-C-G-F3	JBoss Rules (extra contact)	Gold (8x5; 4 bus hours)	
JBCA-C-P-F3	JBoss Cache (extra contact)	Platinum (24x7; 1 hour)	
JBCA-C-G-F3	JBoss Cache (extra contact)	Gold (8x5; 4 bus hours)	
JTS-C-P-F3	JBoss Transactions - JTS (extra contact)	Platinum (24x7; 1 hour)	
JTS-C-G-F3	JBoss Transactions - JTS (extra contact)	Gold (8x5; 4 bus hours)	
WEB-C-P-F3	JBoss Transactions - WS (extra contact)	Platinum (24x7; 1 hour)	
WEB-C-G-F3	JBoss Transactions - WS (extra contact)	Gold (8x5; 4 bus hours)	
JBNM-C-P-F3	JBoss ON Monitoring (extra contact)	Platinum (24x7; 1 hour)	
JBNM-C-G-F3	JBoss ON Monitoring (extra contact)	Gold (8x5; 4 bus hours)	
JEMS3-C-P-F3	JEMS Suite (extra contact)	Platinum (24x7; 1 hour)	
JEMS3-C-G-F3	JEMS Suite (extra contact)	Gold (8x5; 4 bus hours)	
ASBND-C-P-F3	Application Platform Bundle (extra contact)	Platinum (24x7; 1 hour)	
ASBND-C-G-F3	Application Platform Bundle (extra contact)	Gold (8x5; 4 bus hours)	
PTBND-C-P-F3	Portal Platform Bundle (extra contact)	Platinum (24x7; 1 hour)	

PTBND-C-G-F3	Portal Platform Bundle (extra contact)	Gold (8x5; 4 bus hours)	
BPBND-C-P-F3	Business Process Bundle (extra contact)	Platinum (24x7; 1 hour)	
BPBND-C-G-F3	Business Process Bundle (extra contact)	Gold (8x5; 4 bus hours)	
ONBND-C-P-F3	JBoss ON Monitoring Upgrade (extra Contact)	Platinum (24x7; 1 hour)	
ONBND-C-G-F3	JBoss ON Monitoring for Bundles (extra contact)	Gold (8x5; 4 bus hours)	
JEMS2-32-P	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 32
JEMS2-64-P	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 64
JEMS2-128-P	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 128
JEMS2-256-P	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 256
JEMS2-500-P	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 500
JEMS2-INC-P	JEMS Suite 2	Platinum (24x7; 1 hour)	250 pack
JEMS2-32-G	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 32
JEMS2-64-G	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 64
JEMS2-128-G	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 128
JEMS2-256-G	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 256
JEMS2-500-G	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 500
JEMS2-INC-G	JEMS Suite 2	Gold (9x5; 4 bus hours)	250 pack
JEMS2-32-S	JEMS Suite 2	Silver (8x5; 2 bus day)	Up to 32
JEMS2-C-P	JEMS Suite 2 - (extra contact)	Platinum (24x7; 1 hour)	N/A
JEMS2-C-G	JEMS Suite 2 - (extra contact)	Gold (8x5; 4 bus hours)	N/A
JEMS2-C-S	JEMS Suite 2 - (extra contact)	Silver (8x5; 2 bus hours)	N/A
JEMS2-32-P-F3	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 32
JEMS2-64-P-F3	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 64
JEMS2-128-P-F3	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 128
JEMS2-256-P-F3	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 256
JEMS2-500-P-F3	JEMS Suite 2	Platinum (24x7; 1 hour)	Up to 500
JEMS2-INC-P-F3	JEMS Suite 2	Platinum (24x7; 1 hour)	250 pack
JEMS2-32-G-F3	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 32
JEMS2-64-G-F3	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 64
JEMS2-128-G-F3	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 128
JEMS2-256-G-F3	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 256
JEMS2-500-G-F3	JEMS Suite 2	Gold (9x5; 4 bus hours)	Up to 500
JEMS2-INC-G-F3	JEMS Suite 2	Gold (9x5; 4 bus hours)	250 pack
JEMS2-32-S-F3	JEMS Suite 2	Silver (8x5; 2 bus day)	Up to 32
JEMS2-C-P-F3	JEMS Suite 2 - (extra contact)	Platinum (24x7; 1 hour)	N/A
JEMS2-C-G-F3	JEMS Suite 2 - (extra contact)	Gold (8x5; 4 bus hours)	N/A
JEMS2-C-S-F3	JEMS Suite 2 - (extra contact)	Silver (8x5; 2 bus hours)	N/A