



RED HAT COMMAND CENTER

Providing easy, low-cost, comprehensive system monitoring

WHAT IS IT?

Red Hat Command Center is a hosted system monitoring product. It provides an elegant, turn-key solution to help you maximize the performance and availability of your entire IT infrastructure.

WHAT DOES IT DO?

Red Hat Command Center provides a complete monitoring, notification, and trending analysis solution without the need to purchase and maintain complex monitoring infrastructure.

Command Center offers out-of-the-box monitoring for your heterogeneous IT infrastructure environment. Multiple operating systems, network devices, applications, and URLs.

The product sends proactive status alerts via email, pager, or SNMP trap when pre-set thresholds are breached. Its intuitive web-based interface offers auto-discovery, point-and click configuration, and flexible reporting.

WHY SHOULD I CARE?

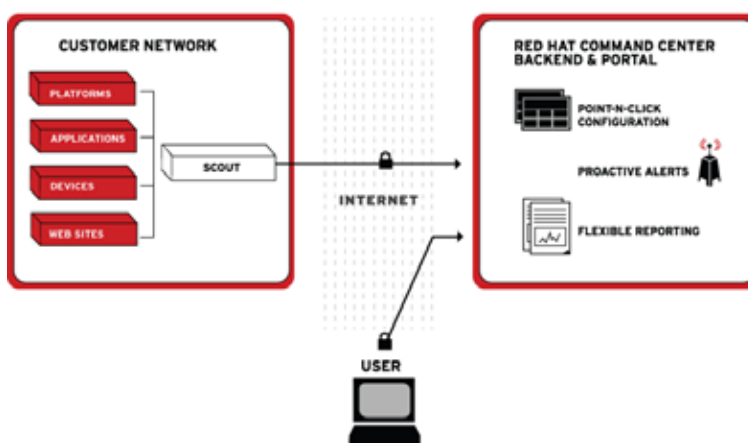
Red Hat Command Center saves you time and money on your system monitoring needs. Avoid the costly consequences of unmonitored infrastructure failures.

It's simple to deploy and requires no specialized skills. Command Center provides a scalable solution without the need to purchase, customize, or maintain complex monitoring systems. It is offered on a pay-as-you-go basis, allowing you to avoid hidden costs and vendor lock-in.

HOW DOES IT WORK?

Red Hat Command Center is offered as a managed service hosted by Red Hat. The product is simple to set up and use. To get started:

1. Red Hat ships you a monitoring appliance called a scout.
2. Plug in the power and network cables and power up the scout.
3. Use a web browser to log into the Command Center web portal.
4. Set up probes and alerts for your environment using network auto-discovery and point-and-click configuration. Within a day, begin monitoring dozens of systems.

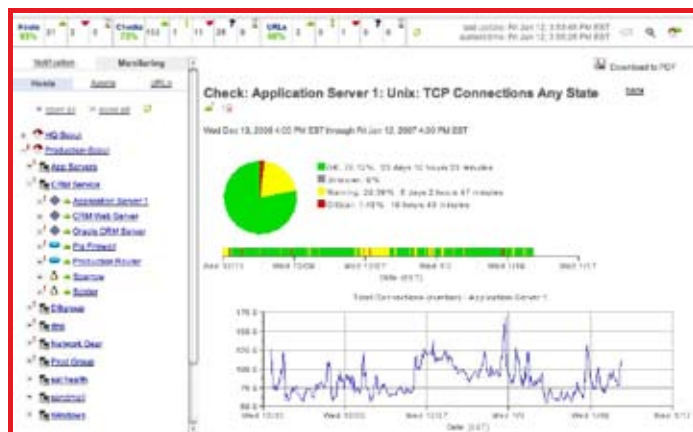


The scout runs a variety of probes against your monitored hosts, using common application protocols such as SNMP or HTTP to gather monitoring data. This data is then sent to the Command Center backend over a secure connection. The scout is essentially a go-between, used to collect the monitoring information. The backend handles alert notifications and provides monitoring status and reports through the web portal. This simple, highly scalable architecture allows you to deploy the solution quickly, consolidate monitoring of multiple networks, and seamlessly receive bug fixes and new features.



BENEFITS	
EASY: Simple to set up and use	Intuitive web-based interface. Auto-discovery. Point-and-click configuration Deploy monitoring out-of-the-box, typically within a day Requires no specialized staff or skills
COST-EFFECTIVE: Low, predictable total cost of ownership (TCO)	Usage-based monthly billing No hidden costs No need to purchase or maintain dedicated servers or databases Feature enhancements and bug fixes are deployed seamlessly Highly scalable with minimal incremental investment (in additional scouts)
COMPREHENSIVE: Complete monitoring solution	Monitor platforms, devices, applications URL and web transaction monitoring Proactive alert notification and escalation Real-time and historical reporting Consolidation of operations in multiple datacenters, offices, or subsidiaries

FEATURES	
Operating systems: Red Hat Enterprise Linux, Microsoft Windows, Sun Solaris, HP-UX, and more Network services: DNS, FTP, Mail, Ping, SSH, SNMP, and more Applications: Oracle, MySQL, Microsoft Exchange, Apache, and more Devices: Cisco routers and switches, Netapp Filer, and more Web sites: URL and web transaction monitoring	A complete monitoring solution
Auto-discovery. Point-and-click configuration Configurable templates to manage and apply settings across multiple servers	Intuitive web interface
Proactive status alerts via email, pager, or SNMP trap Configurable escalations for unanswered notifications Notification filtering rules during known outages	Proactive notification and escalation
SLA pie charts, availability timeline charts, and capacity line charts In-depth views into every state change event Data export for detailed off-line analysis	Real-time and historical reporting



COMMAND CENTER SCREENSHOT

Learn more, and sign up for a product evaluation:
<http://www.redhat.com/solutions/commandcenter/>

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