



# JBOSS jBPM IMPLEMENTATION SERVICE

## WHAT IS IT?

Create business processes that coordinate people, applications and services. Designed for small-to-medium businesses and large enterprise applications alike, JBoss jBPM brings process automation to a much wider set of business problems, from embedded workflow to enterprise business process orchestration and BPM.

## WHAT DOES IT DO?

JBoss jBPM has the following key features:

- Enables IT flexibility by supporting multiple-process languages with the same scalable process engine platform.
- Pluggable architecture is extensible and customizable on every level: within the process engine, for each process definition, and every corresponding process instance.
- Integration with JBoss Seam, which is an application framework for simplifying and unifying the EJB and Java Server Faces (JSF) component models.
- Provides a process-oriented programming model (jPDL) that blends the best of both Java and declarative programming techniques.

## WHY SHOULD I CARE?

Why build your next generation middleware architecture on the same expensive, proprietary products? Attack your IT project backlog. Switch to JBoss jBPM for:

- **More Capability, Less Costs:** Delivered via subscription. So you pay for what's most important to you. Service. Software that works.
- **No Vendor Lock-in:** The development process is open. The technology is open. There are no secrets,

no surprises, no lock-in.

- **Award-Winning Support:** Ranked highest in custom satisfaction over Oracle, IBM and BEA in an [independent study](#) 2 years running.
- **Modular Architecture:** Robust enough to handle large, complex JavaEE workloads, yet agile and flexible enough to run lighter ones.

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## SCOPE

The JBoss jBPM implementation service is typically delivered in 3 — 5 days. For more complex engagements, a separate statement of work may be necessary. For the 3 — 5 day JBoss jBPM implementation service, Red Hat will provide a technical consultant-- a Red Hat and JBoss Certified Consultant that performs the work, manages all stages of the engagement (day-to-day and long-term projects), provides full knowledge transfer, and completes any necessary documentation.

## REQUIREMENTS

This project relies on having ready access to the personnel responsible for the development, deployment, and production support of the applications and infrastructure in question. It is critical that these individuals be involved in the planning phases of the project and available for information and assistance in later phases. More specifically, the customer will



need to provide access to one or more of the following:

- **Project sponsor:** This person is the ultimate sign-off authority at the client, provides the high-level overview of long-term goals and objectives, and is typically an IT director.
- **Project manager:** This individual acts as the direct contact with Red Hat's technical consultant, manages the day-to-day client side activities, and ensures the timely delivery of information required for the project.
- **IT and other staff:** These people provide the information about the client's IT infrastructure and future requirements. Resources from development, operations, planning, purchasing, accounting, or finance may be incorporated into the project team or accessed via the project manager as appropriate.

#### FOR MORE INFORMATION

For more information on JBoss jBPM implementation or any other Red Hat professional service offerings, please contact your Red Hat sales representative or visit:

[redhat.com/consulting](http://redhat.com/consulting)

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USA/Canada: 1-888-REDHAT1 or 1-866-273-3428 X44555

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Turkey - 00800 448 820 640

Israel - 1809 449 548

email: [europa@redhat.com](mailto:europa@redhat.com)