



HEALTH CHECK SERVICES

WHAT IS IT?

Red Hat Health Checks are fixed price, fixed duration platform reviews that validate the installation and configuration of your Red Hat Enterprise Linux or JBoss Enterprise Application Platform against a comprehensive checklist.

WHAT DOES IT DO?

Change is constant in all facets of IT. Over time, mis-configurations, patch oversights, security updates, and other routine adjustments can all impact the performance, vulnerability, and the overall health of any enterprise platform. Health Check Services ensure that your Red Hat Enterprise Linux or JBoss Enterprise Application Platform is operating at maximum security and efficiency. They help identify configuration, update, security, or performance issues that ultimately impact your business.

WHY SHOULD I CARE?

Properly implemented, configured and tuned infrastructure delivers better application performance and is simply less expensive to operate in production. Are your applications performing optimally? Are your customers getting the best possible experience? Are you fully leveraging the power of Red Hat Network or JBoss Operations Network? In just 3-5 days, for a low fixed price, you can be sure!

DELIVERABLES

Comprehensive Health Check Report	A comprehensive Health Check Report will be delivered upon completion, including recommendations for addressing any deficiencies that are uncovered.
Letter of Validation	An official letter for Red Hat Professional Services validating that your JBoss Enterprise Application Platform or Red Hat Enterprise Linux implementation is properly installed and configured.
Knowledge Transfer	Our on-site consultant will present the findings and recommendations and field questions from your team.
Confidence and value	Fully realize the value of your investment in Red Hat Enterprise Linux or JBoss Enterprise Application Platform.

SCOPE

One Red Hat or JBoss Certified Consultant will perform all work on-site in 3-5 days for a fixed price. The consultant will manage all stages of the engagement, provide full knowledge transfer, and complete any necessary documentation. Each Health Check Service engagement is confined to either Red Hat Enterprise Linux or JBoss Enterprise Application Platform. Covering both would require two separate Health Check Service engagements. Major performance tuning, configuration changes, and/or update implementations are not included with the Health Check Service. If required, a separate Statement of Work will be generated for these services.



REQUIREMENTS

Customers will need to provide access to one or more of the following:

- **Project sponsor:** This person is the ultimate sign-off authority for the client, provides a high-level overview of goals and objectives for the project, and is typically an IT director.
- **Project manager:** This individual is the direct contact with Red Hat's technical consultant, manages the day-to-day client side activities, and ensures the timely delivery of information required for the assessment.
- **IT and other staff:** These people provide information about the client's IT infrastructure and future requirements. Resources from development, operations, planning, purchasing, accounting, or finance may be incorporated into the project team or accessed via the project manager as appropriate.

FOR MORE INFORMATION

For more information on Health Check Services or any Red Hat professional service offering, please contact your Red Hat sales representative or visit

redhat.com/services/professionalservices/

RED HAT SALES AND GENERAL INQUIRIES

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