RED HAT JBOSS BPM SUITE 6

FREQUENTLY ASKED QUESTIONS

RED HAT JBOSS BRMS OR RED HAT JBOSS BPM SUITE—WHICH IS RIGHT FOR YOU?

Use JBoss BRMS if you need:

- More effective management of business rules.
- Consistent, automatic business decision-making.
- Reduced time required to make changes.

Use JBoss BPM Suite if you need:

- All the capabilities of JBoss BRMS.
- Support for modeling, automation, simulation, and monitoring of business processes.

INTRODUCTION

Red Hat® JBoss® BPM Suite 6 is an open source business process and decision management platform. It enables users to capture business policies and procedures, accelerate application development, and automate business operations across physical, virtual, mobile, and cloud environments. The result is improved business agility, improved operational efficiency, and faster time to market.

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ABOUT RED HAT JBOSS BPM SUITE 6

QUESTION: What is new in Red Hat JBoss BPM Suite 6?

ANSWER: Red Hat JBoss BPM Suite 6 introduces many new tools and technologies for developers and business users to model, deploy, automate, monitor and analyze business processes, including:

- A new data modeling tool for business users.
- A new form design tool for business users to easily construct the forms presented to end users at manual steps in a process.
- Process simulation tools compatible with the BPSim standard.
- A standalone, scalable, highly available business process execution service.
- Comprehensive reporting and business activity monitoring (BAM) tools
- Many usability and stability improvements.
- All the business rule and complex event processing enhancements from JBoss BRMS 6.

QUESTION: What is needed to deploy Red Hat JBoss BPM Suite?

ANSWER: JBoss BPM Suite can be deployed on any certified Java™ virtual machine (JVM), and Java EE platform, including Red Hat JBoss Web Server and Red Hat JBoss Enterprise Application Platform (EAP). Also included are various third-party platforms that support our certified JVMs. For a full list of certified and supported configurations, refer to the Red Hat Customer Portal.[1]

QUESTION: Can I deploy Red Hat JBoss BPM Suite on a non-certified platform?

ANSWER: Yes. We will provide all commercially reasonable efforts to support customers who are running JBoss BPM Suite on a non-certified platform. However, if we feel that the root cause of a reported issue is due to the platform or the interoperability of the platform with JBoss BPM Suite, you may be required to reproduce and troubleshoot the problem on a certified platform. For more details, refer to the Customer Portal.[2]

QUESTION: Is Red Hat JBoss Enterprise Application Platform included with a Red Hat JBoss BPM Suite subscription?

ANSWER: Yes. A JBoss BPM Suite subscription includes support for JBoss EAP for the same number of cores and with the same level of support. For example, a 64-core premium managed JBoss BPM Suite subscription includes premium managed support for JBoss EAP on those same 64 cores.

In other words, a 64-core subscription covers a total of 64 cores, regardless of which product—JBoss BPM Suite, JBoss EAP, or both—is deployed on each core.

Customers can deploy JBoss EAP in support of their JBoss BPM Suite applications or for any other purpose.

QUESTION: How does Red Hat JBoss BPM Suite compare with the jBPM community project?

ANSWER: The open source community is where our leading-edge innovation occurs, and it follows a "release early, release often" approach. New features are explored, developed, and tested within the community. As these features mature, Red Hat brings them into the enterprise-ready subscription for JBoss BPM Suite, which offers platform certification, access to Red Hat support, and a range of other benefits.

1 https://access.redhat.com/site/articles/119933

2 https://access.redhat.com/site/solutions/155923

QUESTION: How should I choose between Red Hat JBoss BRMS and Red Hat JBoss BPM Suite?

ANSWER: JBoss BRMS is a platform for business rules management and complex event processing. Its primary use is to host an organization's business rules and to make business decisions based on those rules, as an alternative to coding them directly in applications. Use JBoss BRMS if you need to manage business rules more effectively, make consistent automatic business decisions, and reduce the time required to make changes.

JBoss BPM Suite is a platform for business process management. It includes all the capabilities of JBoss BRMS and adds support for modeling, automation, simulation, and monitoring of business processes. Use JBoss BPM Suite if you need to manage and automate entire processes, including the business decisions made at each step.

QUESTION: Can I evaluate Red Hat JBoss BPM Suite 6 before I purchase a subscription?

ANSWER: Yes. A free, development-only subscription is offered for JBoss BPM Suite. To access this subscription, you may download JBoss BPM Suite from the JBoss Developer website[3]. You will be asked to agree to the terms of the subscription, which include limited email support from the JBoss community. On this site, you will also find beta versions of upcoming releases for early evaluation.

SUPPORT

QUESTION: For how long will Red Hat JBoss BPM Suite 6 be supported?

ANSWER: Each major version of Red Hat JBoss BPM Suite has a five-year support life cycle policy. Detailed life cycle support information is available in the Red Hat Customer Portal.[4]

QUESTION: For how long will Red Hat JBoss BRMS 5.x be supported?

ANSWER: Extended Life Cycle Support (ELS) is offered to JBoss BRMS subscribers who have deployed BRMS 5.x. ELS for JBoss BRMS 5.x will terminate on May 31, 2018. Detailed life cycle support information is available in the Red Hat Customer Portal.[4]

3 http://www.jboss.org/products/bpm-suite

4 https://access.redhat.com/support/policy/updates/jboss_notes/

UPDATES AND MIGRATION

QUESTION: How will I access software updates?

ANSWER: Software updates are available via the Red Hat Customer Portal.[5]

QUESTION: How do I migrate to Red Hat JBoss BPM Suite 6 from Red Hat JBoss BRMS 5.x?

ANSWER: JBoss BPM Suite 6 is backwards-compatible with JBoss BRMS 5.3. Rules and BPMN2 process models created with JBoss BRMS 5.3 will execute on JBoss BPM Suite without changes. A tool is provided with the JBoss BPM Suite distribution to facilitate migration of the content of a JBoss BRMS 5.3 repository to JBoss BPM Suite. However, active process instances executing within a JBoss BRMS 5.3 runtime cannot be automatically migrated to JBoss BPM Suite. Subscribers needing help with this task should contact Red Hat Customer Support.

5 https://access.redhat.com/home

ABOUT RED HAT

Red Hat is the world's leading provider of open source solutions, using a community-powered approach to provide reliable and high-performing cloud, virtualization, storage, Linux, and middleware technologies. Red Hat also offers award-winning support, training, and consulting services. Red Hat is an S&P company with more than 70 offices spanning the globe, empowering its customers' businesses.

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