Create a New NFR

Red Hat business partners who have signed a partner agreement are eligible to receive limited quantities of free Not for Resale (NFR) software subscriptions as benefits of participating in partner programs. NFR subscriptions provide access to all versions of Red Hat software, complete access to package updates and errata links, and access to our Knowledge base articles/Portal Discussion Groups/Magazines.

“How TO GUIDE” COVERS:
- Navigating to create a new NFR
- Selecting products
- System & Business Unit approvals

STEP 1: LOCATE NFR MODULE
- Go to http://partner.redhat.com/connect/business to log in to Red Hat Connect
- Select the “Dashboard” tab, then select the link for the “NFR Subscriptions” from the drop down
- Scroll down to the bottom of the page, and in the “My NFR Subscriptions” section, select the “Find your Subscriptions” button

STEP 2: CREATE NEW NFR
- Select the “New NFR” button
- In the “Contact at Partner (search by name)” section, please provide the name of the person who will be receiving the NFR Entitlements
- Please provide the “Purpose for Requested NFRs”
- Select all “NFR Request Use Cases” that may apply
- Select available products
- Select desired quantity for each product (default quantity autofills)
- Agree to the “NFR Request Terms”
- Select the “Save and Submit” button

STEP 3: UNDERSTANDING APPROVALS
- The system creates an NFR request per product family
- Requests that are auto-approved are submitted for processing [Status “Approved”]
- Requests requiring approval will remain in “Submitted” status until final approval [Status “Submitted”]

Approved requests are submitted for processing. Please allow 24-48 business hours for activation in the Customer Portal. If you have questions, please reach out to your regional partner help desk.

Questions or issues? Contact your regional partner help desk:
- Asia Pacific: apac-partner-helpdesk@redhat.com
- Japan: partnercenter-jp@redhat.com
- Europe, Middle East and Africa: emea-partner-team@redhat.com
- Latin America: latam-partner-helpdesk@redhat.com
- North America: na-partner-helpdesk@redhat.com

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