



TRUSTe LLC Independent GDPR Privacy Program Management Validation Findings Letter

Expiration date: February 21, 2021

To the Management of Red Hat, Inc.

Scope

TRUSTe LLC ("TRUSTe"), a subsidiary of TrustArc Inc ("TrustArc"), has reviewed the global privacy program of Red Hat, Inc. ("Organization") as of February 21, 2020 against the 40 GDPR Privacy Program Management Validation Requirements (the "Validation Requirements") comprising the TrustArc GDPR Privacy Program Management Compliance Validation. These Validation Requirements focus on program-level measures for demonstrating that the processing of personal information conducted by Red Hat, Inc. is performed in compliance with the EU General Data Protection Regulation (GDPR). The Validation Requirements cover the following 8 areas aligned with the **BUILD** and **DEMONSTRATE** Standards set forth in the TrustArc Privacy & Data Governance ("P&DG") Framework, for establishing, maintaining, and continually improving a GDPR-compliant privacy program aligned with the ISO 27001 International Standard for Information Security Management Systems:

1. **Integrated Governance**, including program governance, appointment of a privacy leader and/or a DPO
2. **Risk Management**, including privacy and security risks as well as privacy by design
3. **Resource Allocation**, including senior management engagement, privacy resources, competency and the role of the DPO
4. **Policies and Standards**, including establishment, communication and enforceability
5. **Processes**, including vendor management, records of data processing, legal basis of processing, incident management, DPIAs, complaint handling, individual rights management, international data transfers and consent management
6. **Awareness and Training**, including awareness of their obligations and sanctions for non-compliance as well as training on responsibilities
7. **Monitoring and Assurance**, including evaluation and audit of ongoing compliance
8. **Reporting and Certification**, including reporting on compliance to senior leadership and cooperation with regulatory authorities

Organization's Responsibilities

In connection with the Validation, Red Hat, Inc. was responsible for providing information through a GDPR Validation Assessment regarding its GDPR compliance program and demonstrating with supporting evidence how it complies with each of the applicable Validation Requirements.

Responsibilities of TRUSTe

Our responsibility was to determine whether Red Hat, Inc.'s GDPR Privacy Program complies with the Validation Requirements based on the information provided by the Organization. A member of our Global Privacy Solutions team reviewed the GDPR Validation Assessment submitted by the Organization according to the Validation Requirements. If any gaps were identified as needing remediation, the Organization was informed of the remediation

necessary to be completed by the Organization prior to a final evaluation of whether the Validation Requirements have been sufficiently demonstrated by the Organization. After the Organization remediated any identified gaps and submitted the completed GDPR Validation Assessment, we reviewed the completed GDPR Validation Assessment in order to validate that the Organization has met the applicable Validation Requirements.

A validation review of the Organization's GDPR Privacy Program involves a comprehensive evaluation of program-level measures and evidence of those measures to ensure that the processing of personal information conducted by them, or by a third party processor on their behalf, is performed in compliance with GDPR and in alignment with ISO 27001 International Standard for Information Security Management Systems.

Inherent Limitations

Because of their nature and inherent limitations, program-level measures of the Organization may not always operate effectively to meet the applicable Validation Requirements. Furthermore, our findings herein are subject to the risk that the Privacy Program, or any component of the program, may change or that program-level measures implemented by the Organization may become ineffective or fail.

Findings

In our opinion, in all material respects, based on the descriptions and supporting evidence of program-level measures identified in Red Hat, Inc.'s GDPR Validation Assessment:

- The applicable program-level measures as further described in the accompanying TRUSTe Validation Report have been implemented as of February 21, 2020.
- The measures described in the GDPR Validation Assessment were suitably designed to provide reasonable assurance that the Validation Requirements would be met if the program-level measures operated effectively as of February 21, 2020.

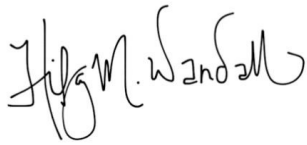
Restricted Use

This Findings Letter and the accompanying report is for the intended use of Red Hat, Inc. as of February 21, 2020:

- This Findings Letter and the accompanying Compliance Validation Report, and any Summary, provided by TRUSTe may be used by the Organization until the expiration date listed below.
- Only the Findings Letter and accompanying Compliance Validation Report represent the official validation determination of TRUSTe.
- Any modifications or alterations to the Findings Letter, the accompanying Compliance Validation Report, or any Summary, from the versions of those documents issued by TRUSTe shall render those documents invalid.
- Organizations must undergo a new GDPR Compliance Validation in order to make any representations whatsoever as having been determined as GDPR compliant by TRUSTe, TrustArc, or any subsidiary or successor in interest to TRUSTe or TrustArc, after the expiration date.

- This Findings Letter can be shared with the Organization's customers, contractors, and other stakeholders until the expiration date.
- This Findings Letter, the accompanying report, and any Summary provided by TRUSTe may be published on the authorized corporate web site(s) of the Organization, as listed in the Annex to this Findings Letter.
- This Findings Letter expires on February 21, 2021.

This Findings letter and the accompanying report are not intended to be, and should not be used nor relied upon by anyone other than the Organization and, as determined in the sole discretion of the Organization, the Organization's customers, contractors and other permitted stakeholders.

A handwritten signature in black ink, appearing to read "J. M. W. Sandall". The signature is written in a cursive, flowing style with some loops and flourishes.

President, TRUSTe LLC
February 21, 2020

ANNEX - Authorized Corporate Websites

redhat.com