

RED HAT SERVICES OFFERING: UPGRADE RED HAT OPENSTACK PLATFORM 10 TO 13

Simplify upgrades between long-life releases

DATASHEET



BENEFITS

- Adopt new Red Hat OpenStack Platform capabilities
- Increase efficiency of upgrades
- Reduce complexity in life-cycle operations
- Adopt a long-life supported Red Hat OpenStack Platform release

INTRODUCTION

Red Hat® OpenStack® Platform allows businesses to build an on-premise cloud infrastructure to accelerate time to market, innovate faster, and empower IT teams with on-demand services. Traditionally, organizations reduce system changes and bypass updates to avoid interruptions in day-to-day operations. However, older software versions can become more susceptible to security and stability risks over time, and businesses miss opportunities for new features to improve performance, scale, and manageability. A new strategy is needed to ensure performance and reliability—one that prioritizes controlled evolution over static environments.

The move from Red Hat OpenStack Platform 10 to 13 represents a significant achievement—balancing technology advancement with long-life stability. Features like containerized Red Hat OpenStack Platform services and Load Balancing-as-a-Service (LBaaS) deliver new capabilities and scalability while the available fast-forward upgrade expedites in-place upgrades. Nonetheless, the first production upgrade of a Red Hat OpenStack Platform environment can be complex.

Red Hat Consulting partners with customers to not only balance the evolution and stability of the product, but also standardize services and streamline upgrades. Experienced Red Hat subject matter experts develop a strategic framework that uses the long-life release path while reducing risk and mentoring teams on proven upgrade methods. With this stable, scalable, and efficient Red Hat OpenStack Platform strategy, customers can adopt technology improvements and capabilities in new releases without the strain on time and effort.

GET STARTED WITH RED HAT CONSULTING

Red Hat Consulting helps customers quickly, iteratively, and strategically achieve value while building enterprise-wide capabilities. During a Red Hat Consulting engagement, teams are mentored on the technology while learning and adopting the methods and skills needed to sustain success now and into the future.

Across the following stages, Red Hat Consulting experts apply a set of products and services in an 8-week engagement to help customers design, build, and scale a transition strategy that meets their unique business needs.



facebook.com/redhatinc
@RedHat

linkedin.com/company/red-hat

Design	<ul style="list-style-type: none"> • Conduct a full architectural review of the existing Red Hat OpenStack Platform 10 and Red Hat Ceph® Storage environments • Provide upgrade plan based on customer constraints and requirements and a high-level view of the upgrade process.
Deploy	<ul style="list-style-type: none"> • Test Red Hat OpenStack Platform upgrade methodology and plan in customer lab environment • Modify templates to support fast-forward upgrade to Red Hat OpenStack Platform 13 • Support the upgrade of one lab environment to Red Hat OpenStack Platform 13 • Validate upgraded lab environment
Enable	<ul style="list-style-type: none"> • Demonstrate backup and recovery of a Red Hat OpenStack Platform cloud for roll-back • Demonstrate successful life-cycle upgrade for Red Hat OpenStack Platform 10 to 13 in lab • Provide side-by-side mentoring throughout the engagement • Deliver and review architectural and operational documentation

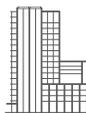
ACCELERATE CAPABILITIES WITH RED HAT TRAINING

Maximize your technology investment and master skills with our lab-intensive, real-world training. Through open-enrollment, virtual classrooms, or a Red Hat Learning Subscription, Red Hat Training provides a current approach and practical application of new skills and methods to make the most efficient and effective use of modern technologies.

THE RED HAT SERVICES DIFFERENCE

Working directly with Red Hat engineering and support organizations, Red Hat Consulting teams bring advanced skills to deliver solutions using Red Hat products and open standards. With exclusive insight into upcoming features and product roadmaps, Red Hat is uniquely positioned to align teams, streamline processes, and make enterprise systems and applications work together using open source and proprietary technologies.

- **Straight from the source:** Red Hat Consulting teams communicate directly with Red Hat support and product development organizations. Many of our consultants are also active contributors to the upstream open source communities behind Red Hat technologies, so they bring unparalleled expertise.
- **Diverse technical experience:** Red Hat Consulting maintains deep expertise with open source and proprietary systems and applications platforms. Our comprehensive understanding of the technology market helps us provide clients with a complete view of their environment. Our guidance is based on a holistic understanding of building enterprise systems, not just our own products.
- **Mentor-based engagements:** Red Hat Consulting's approach gives clients the information and skills they need to move to Red Hat solutions in a safe and efficient manner. Red Hat believes that knowledge must be open and shared, just like source code.
- **Crucial, real-world training:** Red Hat Training and Certification develops role-based knowledge through hands-on training covering emerging and foundational open source technologies, for building real-world skills that support critical commoditization and transformation projects alike.



ABOUT RED HAT

Red Hat is the world's leading provider of open source software solutions, using a community-powered approach to provide reliable and high-performing cloud, Linux, middleware, storage, and virtualization technologies. Red Hat also offers award-winning support, training, and consulting services. As a connective hub in a global network of enterprises, partners, and open source communities, Red Hat helps create relevant, innovative technologies that liberate resources for growth and prepare customers for the future of IT.



facebook.com/redhatinc
@RedHat

linkedin.com/company/red-hat

redhat.com
f15013_1118

NORTH AMERICA
1 888 REDHAT1

EUROPE, MIDDLE EAST,
AND AFRICA
00800 7334 2835
europe@redhat.com

ASIA PACIFIC
+65 6490 4200
apac@redhat.com

LATIN AMERICA
+54 11 4329 7300
info-latam@redhat.com

Copyright © 2018 Red Hat, Inc. Red Hat, Red Hat Enterprise Linux, Red Hat Ceph Storage, Red Hat CloudForms, Red Hat OpenShift, and the Shadowman logo are trademarks of Red Hat, Inc., registered in the U.S. and other countries. Linux® is the registered trademark of Linus Torvalds in the U.S. and other countries. The OpenStack® Word Mark and OpenStack Logo are either registered trademarks/service marks or trademarks/service marks of the OpenStack Foundation, in the United States and other countries and are used with the OpenStack Foundation's permission. We are not affiliated with, endorsed or sponsored by the OpenStack Foundation or the OpenStack community.