

# What to Expect When Virtually Interviewing at Red Hat

While we are still hiring, we've made updates to our interview process to ensure the safety and comfort of both candidates and our associates. Until conditions allow for in-person meetings, we will conduct all job interviews virtually.

Working remotely has always been part of our culture, and we are fortunate to have the technology and infrastructure in place to support a virtual environment. To help ensure you're as prepared as possible for your virtual interview, review these helpful tips and best practices.

## Virtual interview tips and best practices



### Tip #1 Find the ideal location

Find a quiet, private, and well-lit location with a background free of any distractions. If possible, position yourself in front of a blank wall.

To minimize interruptions, make sure the people around you know that you will be unavailable. If possible, use a room that has a door you can close.



### Tip #2 Prep your technology

Install **BlueJeans** video conferencing software onto your device, then test the link sent by your talent acquisition specialist. It's also a good idea to test your camera and microphone before the interview, which you can do [here](#).

Sign in 5 to 10 minutes beforehand to check your internet connection, webcam, and microphone. Make sure your device is fully charged so you don't get cut off mid-interview, and keep your mobile device handy in case you are disconnected and the interviewer needs to call you.

The BlueJeans whiteboard tool and screen-sharing feature will also be available if you need to present during your interview.



### Tip #3 Position yourself for success

Research our company, our products, and our **culture**. Come prepared to ask questions, not just answer them. And don't stress about how to dress. Just choose something you'd wear on an important day at work, and you'll be fine.

To avoid distractions during the interview, close all other windows on your screen, turn off desktop alerts, and mute your phone and notifications.



### What if things go wrong?

Virtual interviews can be uncomfortable for both parties, and things don't always go as planned. Fortunately, help is available.

If you experience technical difficulties during the interview, visit the BlueJeans support page [here](#). If you're still having trouble connecting, dial in from your phone using the BlueJeans country-specific number found [here](#) and the passcode given to you in the interview invitation. If it's still not working, email your talent acquisition contact immediately.

If you feel like there may be technical issues before the interview starts, let your talent acquisition contact know right away so you can both adjust when needed.