

Create a New NFR

Red Hat business partners who have signed a partner agreement are eligible to receive limited quantities of free Not for Resales (NFR) software subscriptions as benefits of participating in partner programs. NFR subscriptions provide access to: all versions of Red Hat software, complete access to package updates and errata links, and access to our Knowledge base articles/Portal Discussion Groups/Magazines.

'HOW TO GUIDE' COVERS:

- Navigating to create a new NFR
- Selecting products
- System & business unit approvals

STEP 1: LOCATE NFR MODULE

- Go to <http://partner.redhat.com/connect/business> to Login to Partner Connect
 - Navigate to Dashboard | My Profile | My NFR Subscriptions

STEP 2: CREATE NEW NFR

- Select 'Create New NFR' button
- Enter different 'Contact', if applicable
- Select all 'NFR Request Use Cases' that may apply, help text information provided
- Select available products
- Default quantity autofills, maximum quantity allowable per request displays, as does product description
- Lastly, agree to the 'NFR Terms and Conditions'
- Click the 'Save and Submit' button

STEP 3: UNDERSTANDING APPROVALS

- The system creates an NFR request per product family
- Auto-approves those not requiring Business Unit approval [Status 'Approved']
- Distributes requests by product family to Business Unit for approvals – additional quantities, etc. [Status 'Submitted']

If your requests have the status of 'Approved' your NFRs are now available. If your requests are showing a status of 'Submitted' please allow up to 72 hours for approval. If you have questions, please reach out to your regional partner help desk.

Questions or issues? Contact your regional partner help desk:

Asia Pacific: apac-partner-helpdesk@redhat.com

Japan: partnercenter-jp@redhat.com

Europe, Middle East and Africa: emea-partner-team@redhat.com

Latin America: latam-partner-helpdesk@redhat.com

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