15 non-technical skills to cultivate for technology leadership

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EnterprisersProject.com
Online community and publication for CIOs and IT leaders
“Soft skills such as creativity, collaboration, empathy, people management, and innovation, along with emotional intelligence, will become the **business critical skills for the human members of the workforce of the future.**”

MICHAEL DISTEFANO
President, Korn Ferry Asia Pacific
Why cultivate these skills?

- Earn colleague respect and trust
- Grow as a leader
- Earn interesting assignments
- Build meaningful relationships
- Remain employable in the digital future
THE BASICS
Speak human
Learn the business
Collaborate with the business
Focus on the customer
Say “Thank You”
LEVEL UP
Be open minded
Be adaptable
Be a team player
Don’t just ideate: Deliver
Become a storyteller
Keep your ego in check
Practice empathy
Be willing to take risks
Focus on being effective
Learn to delegate
“The key for any IT professional looking to develop soft skills is to first and foremost practice patience. All of these skills are learnable, but it certainly is not going to happen overnight.”

FLINT BRENTON
CEO, CollabNet
THANK YOU

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