

# ACCELERATE AND AUTOMATE SERVICE DELIVERY

Increase agility, streamline operations, and reduce shadow IT with on-demand capabilities for traditional and cloud infrastructures.

Open management and automation technologies

**RED HAT® CONSULTING  
BRIDGES THE GAP**

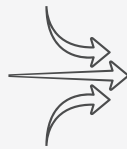
Proven methodologies and value acceleration



**Enable self-service**



**Deliver in minutes**



**Unify operations**



**Monitor holistically**



**Manage compliance**



**Mitigate risk**



**Reduce OpEx**

## THE VALUE OF RED HAT SOLUTIONS



Operations

- Deliver proven services quickly and consistently without mistakes
- Manage complex service life cycles across disparate resources and environments
- Enable specialists outside of operations to define, validate, and maintain new services
- Predict issues, expedite resolution, and refine resource planning with comprehensive utilization and performance data



Development / testing

- Innovate faster with new systems and environments delivered in minutes, not days
- Eliminate worries and complexity with prevalidated services and environments that already cover security, version compatibility, and dependencies
- Validate and deliver changes in minutes with automated integration and delivery pipelines



Business

- Gain cloud-like agility across traditional, cloud, and hybrid infrastructures
- Accelerate innovation by removing bureaucracy and associated wait times
- Make data-driven decisions with usage and performance data to support cost-benefit analysis
- Eliminate shadow IT with self-service environments delivered in seconds

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# ACCELERATE AND AUTOMATE SERVICE DELIVERY

## REDUCE I.T. COMPLEXITY AND IMPROVE AGILITY

Red Hat Consulting's Accelerate and Automate Service Delivery solution addresses your most pressing business challenges and opportunities.

### AUTOMATE I.T. WORKFLOWS

Create an effective framework for workflow automation and establish guidance to make operations more repeatable, predictable, and scalable.

### STANDARDIZE AND AUTOMATE APPLICATION DELIVERY

Adopt a reliable approach to accelerate application life cycles and establish a foundation for DevOps.

### STANDARDIZE AND AUTOMATE NETWORK CONFIGURATION

Transition from disparate scripting and manual efforts to an efficient, unified, automated capability across vendors, devices, and versions.

### MANAGE I.T. SERVICE LIFE CYCLES

Establish a strategy to automate life-cycle processes, manage services updates, retire orphaned VMs, and optimize resource allocation.

### UNIFY AND EVOLVE SYSTEMS MANAGEMENT

Transform operations with streamlined, role-based control and system-wide insights across physical, virtual, and cloud platforms.

## GET STARTED WITH RED HAT CONSULTING

Red Hat Consulting considers not just the technology, but their people and processes, enabling customers to deliver value faster and focus on tomorrow's challenges. During a Red Hat Consulting engagement, customer teams are trained on the technology while adopting and applying the methods and skills needed to sustain success into the future, after the engagement is over.

### EXPLORE

- Complimentary half-day discovery session
- Review opportunities and capture business and technical requirements to define a services automation strategy and management framework



### ESTABLISH

- Launch a self-service catalog to publish automated workflows
- Empower operations teams with proven methods for workflow automation and management



### EXPAND

- Extend catalogs and streamline processes
- Refine business strategy with data-driven decisions
- Enable and energize the business with agility and insight

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