Red Hat Services help modernize your enterprise Linux environment

"Infrastructure modernization has made it possible for our team to dynamically scale our applications in line with seasonal load. As a result, we have eliminated application downtime—and the need for standby servers. We gained superior and consistent application performance, which has delighted our end users."

Vijay Kamble
Client Partner,
Tata Consultancy Services

The value of Red Hat Enterprise Linux

Red Hat® Enterprise Linux® offers organizations the freedom and stability to deploy applications and operate anywhere. As a Linux distribution for enterprise use cases, it provides built-in security and management features that allow organizations to run critical workloads confidently on a stable, high-performance platform, anywhere in a hybrid cloud. The evolving reality of hybrid cloud computing demands both the consistency to meet business and customer needs and the flexibility to innovate on any environment in less time.

Red Hat Enterprise Linux allows organizations to:

▶ Maintain adaptability that streamlines development and ensures long-term success.

▶ Mitigate risk and improve application availability across a hybrid cloud environment.

▶ Optimize operations despite infrastructure complexity.

Red Hat Services helps modernize, standardize provisioning, and migrate to Linux infrastructure at scale

Red Hat Services offer a comprehensive customer infrastructure journey to help you modernize and upgrade your platform. We begin by establishing a clear strategy and launch initial capabilities, all led by our team of experts. We then conduct a detailed platform analysis to plan, build, and implement your first workloads in a pilot environment, using a standardized operating environment. Whether your goal is to upgrade, standardize, or refactor your workloads, we provide expert guidance to help you achieve your objectives. In parallel, we work with you to set goals for training your teams, allowing them to prepare for the platform and automation move. To build your organization's roadmap, we analyze your hybrid cloud strategy and identify Linux workloads that can be upgraded, converted, or refactored. This empowers us to help you prioritize and plan your modernization journey with confidence.

Onboard and scale your environment

By using automation, you can propel consistency and reliability across your estate, even in hybrid infrastructures. This approach allows you to upgrade, convert, and refactor workloads at scale, achieving greater efficiency and productivity. As you expand your Red Hat Enterprise Linux-based approach to modernize the environment, Red Hat Ansible® Automation Platform and Red Hat Satellite can help you achieve your goals. Ansible Automation Platform can tackle higher-order use cases and take advantage of advanced capabilities that deliver even greater value for your organization. Red Hat Satellite helps with patching and life cycle management of Red Hat Enterprise Linux based instances in the environment. In addition, Red Hat Lightspeed (formerly Red Hat Insights) continuously analyzes your platform to predict risk, recommend actions, and track costs, allowing enterprises to improve infrastructure resilience and advance operational excellence by

"While this was new technology to us, online and classroom training provided by Red Hat Training helped us build our skills so we could handle much of the migration ourselves."

—

Thanussak Thanyasiri
Senior Delivery Manager,
Kasikorn Business-Technology
Group (KBTG)

"Our customers have asked for a more secure and robust operating system which Red Hat Enterprise Linux has provided. As Alstom deploys thousands of wayside devices throughout the globe, providing our customers with actionable intelligence from the edge, automation tools such as Ansible help ease the deployment and updates of containerized applications and security patches."

—

Emilio Barcelos
Product Manager,
Wayside Intelligence and Analytics,
Alstom

working smarter. With these technologies, you can ensure that your infrastructure is optimized for maximum performance, while also reducing operational costs and minimizing risks associated with manual management.

Accelerate business outcomes with automation

Take your IT operations to the next level with Ansible Automation Platform to drive efficiency and productivity. With Ansible Automation Platform, you can automate responses, run automation for tickets, and explore cost-management capabilities to optimize your infrastructure and reduce costs. Our experts help you explore larger automation use cases; such as automating patching, compliance, event-driven automation, DevSecOps, and cost-driven provisioning. By embracing automation at scale, you can evolve your team's capabilities and unlock new levels of innovation. Lean into automation and discover new possibilities for event-driven remediation and self-healing infrastructure. Our team guides you through the process of identifying and implementing the right automation solutions for your organization, helping you achieve your goals and command greater operational success. With Ansible, you can streamline operations, reduce costs, and improve overall performance.

Advance business operations with Satellite

Red Hat Satellite is an infrastructure management product specifically designed to keep Red Hat Enterprise Linux environments and other Red Hat infrastructure running efficiently, with security, and compliant with various standards. This product simplifies infrastructure management, improves system consistency, meets compliance standards, and scales to manage thousands of distributed systems across multiple datacenters.

Gain a clear view across your Red Hat deployments with Red Hat Lightspeed

Red Hat Lightspeed adds proactive, AI-powered management and advanced security capabilities to your existing Red Hat subscription. Gain visibility into your business, operations, and security risks to identify and mitigate issues across your infrastructure—before they affect your bottom line.

Red Hat Technical Account Management provides dedicated, personalized support

A Technical Account Manager (TAM) is a single point of contact that works alongside you to resolve potential problems before they occur. A TAM is an engineer and support expert advising on technology strategy and security concerns, and is an advocate for you internally at Red Hat.

Close skills gaps with Red Hat Training

Our training speeds your technology adoption and maximizes your return on investment. Red Hat Training fuels your team's innovation by addressing organizational skills gaps. With a comprehensive platform curriculum, your organization can build the skills for long-term success with your infrastructure investments.

Red Hat Services makes a difference

Red Hat Services offers consulting, training, and Red Hat TAM, providing customers with comprehensive support and guidance to build and integrate platforms with both open source and proprietary technology. With hands-on mentoring, our consultants build skills and promote independence, while also streamlining processes, aligning teams, and ensuring systems and applications work together uninterrupted.

"A very useful part of Red Hat Lightspeed is the ability to give our TAM read-only access to our view of Red Hat Lightspeed. That's given me a 2nd pair of eyes and allowed me to check my understanding of some issues."

—

Chris Wilkinson
Senior Systems Engineer,
Met Office

Straight from the source: Red Hat Services teams communicate directly with Red Hat Support and product development organizations. Many of our consultants are also active contributors to the upstream open source communities behind Red Hat technologies, so they bring unparalleled expertise.

Mentor-based approach: Red Hat Consulting gives you the information and skills you need to move to Red Hat solutions safely and efficiently. Red Hat supports the concept that knowledge must be open and shared, just like source code.

Real-world training: Red Hat Training and Certification develops role-based, hands-on knowledge in emerging and foundational open source technologies.

Red Hat Consulting offers a complimentary discovery session where you will collaborate with our technical team to clarify goals and challenges and align key stakeholders on the objectives, dependencies, and results of the desired solution.

Ready to get started? Schedule a discovery session or contact Red Hat Services.

About Red Hat

Red Hat helps customers standardize across environments, develop cloud-native applications, and integrate, automate, secure, and manage complex environments with award-winning support, training, and consulting services.

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