

3 reasons why enterprises need a unified automation platform

451 Research surveyed **900** business and IT decision-makers and influencers to understand the state of:

- IT automation in enterprises.
- Why they're looking for unified automation.
- What they need in an automation platform.



Reason #1: Enterprises require tool interoperability

72% use up to 50 IT tools.

28% use between 50 and 200 IT tools.

69% commit resources to integrate disparate tools.

A lack of interoperability has left many enterprises investing resources into integrating disparate tools, and in need of a purpose-built unified IT automation platform.

Reason #2: Enterprises need enhanced capabilities

Organizations identified key capabilities for IT automation platforms:

56% IT service management

53% Gen AI

38% Configuration management tools

47% DevOps

43% Identity and access management

50% Endpoint security

Unified automation platforms offer a centralized control plane for integrating, automating, and orchestrating IT tools and processes to support the key capabilities enterprises need.

Reason #3: Automation supports AI innovation

54% are looking to increase efficiency and productivity.

39% are looking to enhance ITSM delivery.

58% expect their IT automation budget to increase.

AI needs unified automation to properly integrate into workflows, analyze data in real time, autonomously resolve issues, and ultimately, boost the effectiveness and efficiency of key IT processes.

Learn more

[Read the 451 Research Discovery Report](#) to further explore enterprise automation needs and the benefits a unified IT automation platform can offer.