

3 reasons why enterprises need a unified automation platform

451 Research surveyed **900** business and IT decision-makers and influencers to understand the state of:

- IT automation in enterprises.
- Why they're looking for unified automation.
- What they need in an automation platform.



Reason #1: Enterprises require tool interoperability

72% use up to 50 IT tools.

28% use between 50 and 200 IT tools.

69% commit resources to integrate disparate tools.

A lack of interoperability has left many enterprises investing resources into integrating disparate tools, and in need of a purpose-built unified IT automation platform.

Reason #2: Enterprises need enhanced capabilities

Organizations identified key capabilities for IT automation platforms:

56% IT service management

53% Gen AI

38% Configuration management tools

47% DevOps

43% Identity and access management

50% Endpoint security

Unified automation platforms offer a centralized control plane for integrating, automating, and orchestrating IT tools and processes to support the key capabilities enterprises need.

Copyright © 2025 Red Hat, Inc. Red Hat and the Red Hat logo are trademarks or registered trademarks of Red Hat, Inc. or its subsidiaries in the United States and other countries.

[Read the 451 Research Discovery Report](#)

to further explore enterprise automation needs and the benefits a unified IT automation platform can offer.

[Learn more](#)