

Delivering AI-powered transformation with Red Hat OpenShift AI



Customer name

ERGO China Life Insurance

Industry

Insurance

Software and services

Red Hat® OpenShift® AI
Red Hat OpenShift
Platform Plus

“Leveraging Red Hat’s open hybrid cloud and AI technologies, our AI initiatives have moved from pilot projects to full integration across business processes, becoming a core driver of our digital transformation.”

Xiao Ping

Assistant to General Manager, CIO, COO,
ERGO China Life Insurance

ERGO China Life Insurance, the first nationwide life insurance legal entity headquartered in Shandong, China, has steadily advanced its digital and intelligent transformation, applying AI across key business operations.

Challenge

- ▶ High demand for AI but inefficient use of GPU.
- ▶ Lack of unified AI platform leading to fragmented development and operations.
- ▶ Difficulties in integrating AI tools into key business functions.
- ▶ Growing complexity leading to security and governance risks.

Solution

- ▶ **Unified cloud-native application platform** for integration of continuous integration/continuous deployment, microservices, and security, ensuring stable AI integration across key services.
- ▶ **Standardized AI environment** with Red Hat OpenShift AI delivering model management, training, and inference, integrating tools including vLLM, llm-d, and MCP.
- ▶ **Optimized GPU management** to run multiple AI models efficiently, promoting use and cost efficiency.
- ▶ **Enhance security and governance** through open source technologies without vendor lock-in.

Benefits

- ▶ **Boost operational efficiency:** The unified AI platform supports research and development and has increased operational efficiency by 20–30%.
- ▶ **Improved GPU efficiency:** Centralized management and scheduling enables 6+ AI models to run concurrently, increasing GPU efficiency by 30–40%.
- ▶ **Ensure reliability and security:** Red Hat open source technology supports stable AI operations, reducing architectural risks and compliance issues.
- ▶ **Accelerated innovation and agility:** 200+ employees have adopted AI, enabling rapid iteration in key business areas.

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