

Individual Exam Sessions Frequently Asked Questions

General Information

What are Individual Exam Sessions?

- Individual Exam Sessions Red Hat certification exams delivered at a date and time of the examinee's choosing using a unique delivery system and remote proctor.

Are Individual Exam Sessions the same as classroom delivered exams?

- Individual Exam Sessions are the same hands-on, performance-based Red Hat exams available in a classroom setting. While the exams are the same in either case, the manner in which examinees are monitored differs. Classroom-delivered exams are monitored in person; Individual Exam Sessions are monitored remotely.

Are Individual Exam Sessions priced differently from classroom delivered exams?

- Individual Exam Sessions are priced the same as classroom delivered exams

Where are Individual Exam Sessions stations available?

- A complete list of Individual Exam Session locations is available at: www.redhat.com/individualexam

Which Red Hat Certification Exams are offered via Individual Exam Sessions?

- Red Hat System Administrator (RHCSA) Exam (EX200)
- Red Hat Certified Engineer (RHCE) Exam (EX300)
- Red Hat Directory Services and Authentication Exam (EX423):
**You must be a current RHCE to take EX423*
- Red Hat Enterprise Performance Tuning Exam (EX442)
- JBoss Certified Application Administrator (JBCAA) Exam (EX336) (for JBoss Enterprise Application Platform 5)
- JBoss Certified Application Administrator (JBCAA) Exam (EX248) (for JBoss Enterprise Application Platform 6 – available late June 2012)
- JBoss Certified Developer in Persistence (JB CD-Persistence) Exam (EX297)
- JBoss Certified Developer in Seam (JB CD-Seam) Exam (EX311)
- JBoss Certified Developer in ESB (JB CD-ESB) Exam (EX431)

How can I locate Individual Exam Sessions on Redhat.com?

- Information about Individual Exam Sessions is available at: www.redhat.com/training/individualexam
- Individual Exam Sessions have a unique SKU (or exam code) designated by the letter “K” at the end of the SKU. For example:
 - Red Hat System Administrator (RHCSA) Exam – classroom-based exam = **EX200**
 - Red Hat System Administrator (RHCSA) Exam – Individual Exam Session = **EX200K**

Individual Exam Sessions Frequently Asked Questions

Registration & Purchasing

How do I purchase my Individual Exam Session?

- To purchase an Individual Exam Session, complete the online registration form and payment information available at: www.redhat.com/training/individualexam

Can I verify the available schedule for a given location prior to purchasing my Individual Exam Sessions?

- Contact support at www.examslocal.com to request information regarding availability

I have purchased an Individual Exam Session – what happens next?

- Upon completing the registration form, you will receive a 'payment confirmation' email from Red Hat. This email confirms your request has been received and payment is being processed. Registration is not confirmed at this time.
- Once payment has been verified, an order confirmation will be sent with details on how to verify your account and schedule your specific exam session.

Can I bundle my Individual Exam Session with Red Hat training offerings?

- Individual Exam Sessions are available for exam-only purchase at this time
- Individual Exam Sessions may not be bundled with Red Hat training offerings (e.g. Red Hat System Administration III with Exam (RH255))

Can I use my Success Pack or Training Units to take an Individual Exam Session?

- Success Packs and Training Units cannot be applied to Individual Exam Sessions at this time.
- Individual Exam Sessions can be purchased using a credit card or check.

Scheduling

How do I schedule my Individual Exam Session?

- Once payment has been verified, an order confirmation will be sent with details on how to verify your account and schedule your specific exam session.

Can I reschedule an Individual Exam Session once I have scheduled an exam?

- Examinees may reschedule Individual Exam Sessions 24-hours or more in advance of the scheduled start time.
- An Individual Exam Session purchase must be redeemed within one year of purchase – any rescheduling must occur within that time period

How do I cancel my Individual Exam Session?

- All sales of Individual Exam Session are final and cannot be canceled
- You will have one (1) year from the date your registration is confirmed in which to redeem your purchase by scheduling an exam.

Individual Exam Sessions

Frequently Asked Questions

Can I transfer my Individual Exam Session purchase to someone else?

- Individual Exam Session purchases are non-transferable

When can I take my Individual Exam Session?

- You can schedule for Individual Exam Session at any available location during their normal hours of operations
- For specific location details, visit: www.redhat.com/training/individualexam

When will I learn the results of my Individual Exam Session?

- Results of your Individual Exam Session will be provided within the same reporting time-frame as the corresponding classroom-delivered exams. Please consult the specific exam pages for more information.

What happens if I arrive late to my Individual Exam Session?

- Arriving 15 minutes late or more is considered a no-show. Please consult the Terms and Conditions for more information.

Are breaks allowed once an Individual Exam Session has begun?

- Breaks are permitted but are taken on the clock. Exams might be suspended or stopped altogether in the event a break is too long

Are cell phones, scratch paper, and other personal items allowed during an Individual Exam Session?

- Examinees will be asked to put away all personal items while taking exams

I have questions regarding my Certification – who should I contact?

- Submit questions to: <https://www.redhat.com/training/certification/comments.html>